

# Accessibility

## Splash 'n' Play

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### Summary

Splash 'n' Play welcomes disabled visitors and visitors with additional needs. Our staff will be happy to discuss individual requirements either by phone prior to your visit or on site on the day.

### Entrance and access

The entrance to Splash 'n' Play is flat and access around the viewing area and on the pad itself is generally flat, but with a slight incline to allow water drainage. Entry and exit gates open in the direction of travel.

### Toilets

The nearest accessible toilets for all visitors is on the public side of the Splash 'n' Play building. The nearest Changing Places facility is located at the Watersports Centre, which is approximately 300 metres away.

### Changing facilities

- There are four individual changing cubicles with shelf seats (these cubicles are narrow).
- There is an accessible toilet on the public side of the building which has more space and as such may be used as a changing area, but there is no seat.
- There are baby changing facilities within Splash 'n' Play.
- There is a Changing Places facility located at the Watersports Centre, which is approximately 300 metres away.

### Lockers

There are lockers at various heights to accommodate wheelchair users and visitors who require variable height access. Lockers are only intended for small bags and valuable items. Larger items that aid your accessibility, such as prosthetics, may be stored in the ticket kiosk if required.

### Activities

Use of the splash pad is suitable for some visitors with disabilities, including those in wheelchairs. However, motorised wheelchairs or mobility scooters are not permitted on the pad. A standard wheelchair is available for use if required. Dogs, including guide dogs, are not permitted anywhere within the facility due to water hygiene reasons.

### Please note

Should you wish to discuss the suitability of Splash 'n' Play, please contact us on 01908 246599 and leave your name, telephone number/email address, date of visit, booking reference (if applicable) and a brief description of your individual requirements and one of our Splash 'n' Play team will contact you. Alternatively, you can email us: [enquiries@willenlake.org.uk](mailto:enquiries@willenlake.org.uk)