

Accessibility

Boat Hire

Summary

Our Boat Hire team welcomes disabled visitors and visitors with additional needs. Because Boat Hire can be physically demanding, not all activities will be suitable for all visitors. Each activity has strict safety requirements. Our staff will be happy to discuss individual requirements either by phone prior to your visit or on site on the day.

Entrance and access

The main entrance to the watersports centre has level access, however access to the pontoon is via a steep gradient.

Toilets

The nearest accessible toilets are situated at the Watersports Centre. The nearest Changing Places facility is situated at the Watersports Centre.

Activities

All participants are required to wear a buoyancy aid to participate in any Boat Hire activity. Not all craft are available on certain days.

Pedalos

Use of legs is required to propel the pedalo but these are suitable for most as a passenger, providing they can be accessed. Boarding pedalos requires balance and use of upper body and lower body. Pedalos are stable craft, but can move when boarding.

Kayaks, Katanus and Canoes

Use of upper body is required to propel kayaks, katanus and canoes. Kayaks have no back rest for support. Katanus have good stability. Kayaks have moderate stability. Canoes have low stability. Boarding all craft require some use of lower body.

Stand up paddleboard

Use of upper and lower body is required. Participants must stand or kneel throughout, and balance is required. Paddle lengths can also be adjusted.

Please note

Should you wish to discuss the suitability of any activity, please contact us on 01908 246599 and leave your name, telephone number/email address, date of visit and a brief description of your individual requirements and one of our Boat Hire team will contact you. Alternatively, you can email us: enquiries@willenlake.org.uk